

SCHOOL DISTRICT NO. 51 (BOUNDARY)

P O L I C Y

SECTION	TITLE	NO. 1130
GOVERNANCE/COMMUNICATIONS	<u>Avenues of Help</u>	

DATE ADOPTED: January 13, 1998

DATE AMENDED: May 13, 2008

When the public or parents have questions or concerns about a school, a student, teachers, other staff or other school-related matters, the proper procedure for questions concerning:

- Students or Teachers -- talk to the teacher first, then the Principal, then the Superintendent of Schools, if necessary.
- School Personnel - talk to the person first, then the Principal or the Secretary-Treasurer in the case of non-educational staff, or the Superintendent of Schools on education staff. Complaints about personnel must be submitted in writing.
- Busing -- talk to the driver first, then the Principal, the Supervisor of Operations and, if necessary, the Secretary Treasurer.
- District policies or regulations -- talk with the Superintendent or Secretary-Treasurer.

General Information

- The school Parent Advisory Committee may be of assistance in answering inquiries of a general nature. The District Parent Advisory Committee may be consulted and may provide and advocate for assistance.
- If the matter is not resolved satisfactorily and covered by the Appeal Process Policy and By-law then the parent or student may initiate an appeal.

Any other matter of either an educational or non-educational concern that cannot be resolved at the school or Senior Administration level will be presented to the appropriate Board Committee or to the Board as a whole.