

**SCHOOL DISTRICT NO. 51 (BOUNDARY)**

**P O L I C Y**

<b>SECTION</b>	<b>TITLE</b>	<b>NO. 1120</b>
<b>GOVERNANCE/COMMUNICATIONS</b>	<b><u>Concerns and Complaints</u></b>	

**DATE ADOPTED:** February 8, 2000

**DATE AMENDED:** May 13, 2008

Concerns and/or complaints related to the operation of the district shall be dealt with expeditiously, judiciously and routinely.

Although no member of the community shall be denied the right to petition the Board for redress of a complaint, the complainants will be referred back through the proper administrative channels for solution prior to investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations only.

Please refer to "Avenues for Help" and "Pre-Appeal Dispute Resolution Process" in the Governance section of Board policy for additional information.