

SCHOOL DISTRICT NO. 51 (BOUNDARY)

P O L I C Y

SECTION	TITLE	NO. 1150
GOVERNANCE/COMMUNICATIONS	<u>Ombudsman Inquiries</u>	

DATE ADOPTED: January 12, 1999

DATE AMENDED:

The Board, through its senior and school-based administrators, will endeavour to assist the Provincial Ombudsman in resolving any query made regarding an action or decision made by the School District, an individual school, or an employee of the Board.

R E G U L A T I O N S

Ombudsman inquiries received at the District Office will be directed to the Superintendent who will refer the inquiry as required.

Ombudsman inquiries to a school will be received by the Principal. The Principal will notify the Superintendent immediately of the inquiry and what response the Principal intends to make. The Principal will provide the Superintendent with copies of all correspondence to or from the Ombudsman.

When appropriate, the Ombudsman's inquiry will be discussed with the employee involved.