

SCHOOL DISTRICT NO. 51 (BOUNDARY)

P O L I C Y

| SECTION | TITLE | NO. 1150 |
|---------------------------|-------------------------------|----------|
| GOVERNANCE/COMMUNICATIONS | <u>Ombudsperson Inquiries</u> | |

DATE ADOPTED: January 12, 1999

DATE REVIEWED: October 13, 2009

DATE REVIEWED: March 13, 2018

The Board, through its senior and school-based administrators, will endeavour to assist the Provincial Ombudsperson in resolving any query made regarding an action or decision made by the School District, an individual school, or an employee of the Board.

R E G U L A T I O N S

Ombudsperson inquiries received at the District Office will be directed to the Superintendent who will refer the inquiry as required.

Ombudsperson inquiries to a school will be received by the Principal. The Principal will notify the Superintendent immediately of the inquiry and what response the Principal intends to make. The Principal will provide the Superintendent with copies of all correspondence to or from the Ombudsperson.

When appropriate, the Ombudsperson's inquiry will be discussed with the employee involved.